

CRM On Demand



What is CRM On Demand?

Siebel CRM On Demand (CRMOD) delivers low-risk, hosted Customer Relationship Management applications with little or no up-front IT investment, making it the ideal solution for companies of any size.

With Siebel CRM On Demand, you can accelerate sales, improve marketing, deliver consistently top-notch customer service and enjoy analytical insight into your business. That's why more companies of all types and sizes trust Siebel CRM On Demand to centralize vital customer, service and sales data and gain real-time snapshots of customer interactions.

Why CRM On Demand?

- Retain control over mission-critical applications while transferring hosting and application management activities to Oracle and Siebel CRM experts
- Free your business from daily monitoring, maintenance, updates and software management chores
- Dramatically lower operational risks and reduce the total cost of ownership
- Provide leading CRM capabilities to users throughout your enterprise, no matter where in the world they're located

Why eVerge Group?

eVerge Group is a leader in the implementation of Oracle's CRM On Demand software. Our consultants bring deep functional knowledge and extensive experience implementing CRM On Demand across a diverse group of industries and organization sizes. eVerge Group CRM On Demand customers include:

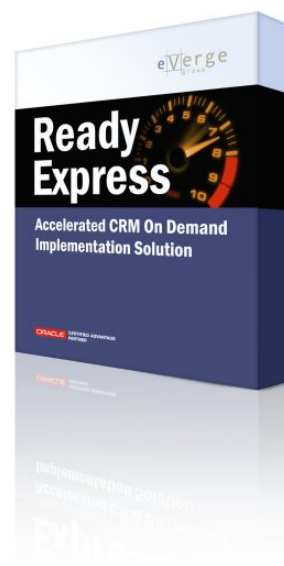
- Cystic Fibrosis Foundation
- Dallas Morning News
- JWA
- Parata
- First Niagra Bank
- Studer Group
- ASC
- Empire SW
- Midsouth Bank
- Visa
- Sirius Computer Systems
- Tetra Technologies

Accelerated CRM On Demand Implementation Solution

eVerge Group's ReadyExpress solution combines knowledge, experience, and expertise with the power of Oracle CRM On Demand. This combination enables your organization to quickly launch an Oracle CRM On Demand project that will yield an enduring platform for future growth and expansion.

The key benefits of this solution include:

- Go-Live in 4, 6, or 8 weeks (depending on the package)
- Pre-written Statement Of Work for quick approval and execution
- Scheduling and prerequisites to ensure that you know what to expect to implement once eVerge Group consultants arrive
- eVerge Group ReadyExpress customers are qualified for a time and materials support contract with no minimum charges
- Standard reporting across all subject areas
- Robust visibility model tailored for your organization
- Role-based security and secure data access
- Easy to use web interface
- Predictable implementation cost
- Reduced implementation time, complexity, and risk



"We are very pleased with eVerge Group. There was enough knowledge transfer that my team can do anything that we need to do."

Daryl Ambres, PMO
Manager, Tetra Technologies

eVerge Group is a Pioneer in Developing Industry Specific CRMOD Solutions

eVerge Group is the first Oracle Partner to launch vertical versions of CRM On Demand tailored to address the challenges of specific industries. eVerge On Demand for Banks and CRM On Demand for Fund Raising are unique Rapid Deployment Implementation packages that offer a complete On Demand CRM software solution for retail banking and fund raising organizations.

Call us today to schedule a CRM On Demand demonstration and see for yourself how quickly and cost-effectively you can start taking advantage of the world's leading CRM solution.

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