

# **eVerge Group to Present Siebel eHealthcare Solution at Oracle's Open World Conference**

## **Focused Health Solutions Exploits Siebel CRM for Competitive Advantage**

**Plano, Texas (September 8, 2008)** – Dallas-based eVerge Group has been selected to present the eHealthcare solution implemented at Focused Health Solutions during the spring of 2008. The one-hour session is scheduled for Monday, September 22nd, at 1:00 pm in "City Room" at the downtown San Francisco Westin.

This presentation will illustrate how eVerge Group and Focused Health Solutions (FHS) partnered to utilize Oracle-Siebel's eHealthcare CRM application to enable consistent customer service delivery and improve agent productivity. Attendees will also learn how FHS leveraged Oracle's Siebel eHealthcare CRM application capabilities to improve operational processes, gain service delivery flexibility and enhance audit and reporting capabilities.

Presenting with eVerge Group will be Focused Health Solutions' CEO, Char Bonvissuto and Director of Analytics and Information Services, Heather Knowles.

Please call Joe Stevens at 972-398-5929 if you have any questions.

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### **About eVerge Group**

Founded in 1993, eVerge Group is a leading integrator of business applications software, focused on delivering Enterprise Resource Planning (ERP), Customer Relationship Management (CRM), and Business Intelligence (BI) solutions. With longevity and focused expertise in both commercial and public sector markets, eVerge Group is Certified Oracle Partner, and has implemented these solutions in leading organizations throughout the Americas. For more information on eVerge Group, visit [www.evergroup.com](http://www.evergroup.com).

### **About Focused Health Solutions**

Focused Health Solutions is a leading national provider of customized disease management and wellness services to large, self-insured employers. Founded in 2000, the Deerfield, IL based company has a senior management team over 100 years of collective experience in the healthcare industry and boasts a blue chip customer base. FHS combines innovative data analysis tools, disease-specific clinical pathways, proprietary telehealth technology, Health Risk Assessment surveys, health coaches, and deep clinical expertise to reduce client healthcare costs for employees, dependents, and pre-Medicare retirees. The FHS disease and wellness management model integrates sophisticated and proprietary systems with care management benefits for its program participants and employer clients. Focused Health Solutions is both a member of DMAA and abides by its outcome guidelines as well is a full accredited member of NCQA. For more information, visit [www.Focusedhealthsolutions.com](http://www.Focusedhealthsolutions.com)