

Privacy Shield Notice

Effective Date: March 8, 2017

Introduction and Scope

eVerge Group, LLC (“eVerge”) is a U.S. company that transacts business internationally, including in countries that are part of the European Union (“EU”). eVerge has certified certain of our services, for which we act as a data processor, under the [U.S.-EU Privacy Shield Framework](#). To see eVerge’s representation on the Privacy Shield List, please visit: <https://www.privacyshield.gov/list>.

This Privacy Shield Notice (“Notice”) describes how eVerge (“Company,” “we” and “us”) processes the personally identifiable information that we receive in the U.S. from the European Union (“EU Personal Data”) under Privacy Shield.

eVerge complies with the EU-US Privacy Shield Framework as set forth by the US Department of Commerce regarding the collection, use, and retention of personal information from European Union member countries. eVerge has certified that it adheres to the Privacy Shield Principles of Notice, Choice, Accountability for Onward Transfer, Security, Data Integrity and Purpose Limitation, Access, and Recourse, Enforcement and Liability. If there is any conflict between the policies in this privacy policy and the Privacy Shield Principles, the Privacy Shield Principles shall govern. To learn more about the Privacy Shield program, and to view our certification page, please visit <https://www.privacyshield.gov/>

For purposes of enforcing compliance with the Privacy Shield, eVerge is subject to the investigatory and enforcement authority of the U.S. Federal Trade Commission.

EU Personal Data Processed

eVerge provides online services that our customers use to operate aspects of their businesses. These include services for data quality management and email communications (including marketing and product notifications). In providing these services, eVerge processes data our customers submit to our services or instruct us to process on their behalves. While the type of EU Personal Data we process for our customers varies, it typically includes our customers’ users’ contact information (such as name, phone number, address and email address), communication preferences (such as phone, email and language preferences), and product registrations.

Purposes of Data Processing

eVerge processes data submitted by our customers for the purposes of providing eVerge’s online services to our customers. To fulfill these purposes, eVerge may access the data to provide the services, to correct and address technical or service programs, to follow instructions of the eVerge customers that submitted the data, or in response to contractual requirements.

Your Rights to Access, Limit Use, and Limit Disclosure

EU individuals have rights to access EU Personal Data about them and to limit use and disclosure of their EU Personal Data. eVerge has committed to respect those rights in accordance with Privacy Shield. Because eVerge has limited ability to access the EU Personal

Data our customers submit to our services, if you wish to request access, limit use or limit disclosure, please provide the name of the eVerge customer who submitted your EU Personal Data to our services using the contact information listed below. We will refer your request to that customer and we will support them as needed when responding to your request.

Third Parties that May Receive EU Personal Data

eVerge uses a limited number of third-party service providers, including an international affiliate located in India, to assist us in providing services to our customers. These third-party providers offer support to our customers, perform data base monitoring and other technical operations, assist with the transmission of data, and provide data storage services. These third parties may access, process or store your EU Personal Data in the course of providing their services. eVerge maintains contracts with these third parties that restrict their access, use and disclosure of EU Personal Data in compliance with our Privacy Shield obligations. eVerge may be responsible for these third parties' failures to meet those obligations.

eVerge may be required to disclosure EU Personal Data in response to lawful request by public authorities, including to meet national security or law enforcement requirements.

At this time, eVerge does not transfer EU Personal Data to third parties that do not act as our agents. If this practice changes, we will update this Notice and provide EU individuals with an opportunity to opt out of such transfers.

Complaints

In compliance with the EU-US Privacy Shield Principles, eVerge commits to resolve complaints about your privacy and our collection or use of your personal information. European Union individuals with inquiries or complaints regarding this privacy policy should first contact eVerge at privacy.officer@evergegroup.com or the contact information below.

eVerge has further committed to refer unresolved privacy complaints under the EU-US Privacy Shield Principles to BBB EU PRIVACY SHIELD, a non-profit alternative dispute resolution provider located in the United States and operated by the Council of Better Business Bureaus. If you do not receive timely acknowledgment of your complaint, or if your complaint is not satisfactorily addressed, please visit www.bbb.org/EU-privacy-shield/for-eu-consumers/ for more information and to file a complaint.

Please note that if your complaint is not resolved through these channels, under limited circumstances, a binding arbitration option may be available before a Privacy Shield Panel.

Contact Information

If you have any questions about this Notice or would like to request access to your EU Personal Data, please feel free to contact us at:

Privacy Officer
eVerge Group
4965 Preston Park Blvd
Plano, TX 75093
privacy.officer@evergegroup.com

Changes to This Policy

We reserve the right to amend this Notice from time to time consistent with the Privacy Shield's requirements or the scope of our certification.